

SPA MEMBERSHIP APPLICATION



Membership No. _____

Membership Category: *(delete as necessary)* Full / Joint full / Weekday - Off peak / Child

Joining Fee: _____ Subscription Fee: _____

Title: _____ Name: _____ DOB: _____

Address: _____

Postcode: _____ Telephone: _____ Occupation: _____

Nationality: _____

Email: _____

I have read the Club's rules, bye laws & terms and hereby agree to abide by the said conditions

Signed: _____ Date: _____

All fields must be completed to process application. Bowood will not disclose any of this information to third parties.

DIRECT DEBIT FORM



Full Name: _____

Address: _____

Tel No: _____ Email: _____

Name(s) of account holder(s) _____

Annual/Monthly (please circle.) Branch sort code: _____

Bank/building society account No. _____

Name and full address of your bank/building society: _____
_____ Postcode: _____

Originators Identification No: **9 1 1 1 9 6**

For Bowood official use only:

Instruction to your Bank or Building Society: Please pay Bowood Hotel, Spa & Golf Resort Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Bowood and, if so, details will be passed electronically to my Bank/Building Society.

Signature: _____ Date: _____

THE DIRECT DEBIT GUARANTEE: *This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the scheme is monitored and protected by your own Bank or Building Society. If the amounts to be paid or the payment dates change, Bowood Hotel, Spa & Golf Resort will notify you 14 working days in advance of your account being debited or otherwise agreed. If an error is made by Bowood Hotel, Spa & Golf Resort or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.*

HOW TO CANCEL A DIRECT DEBIT: *You can cancel a Direct Debit at any time. Just write to your Bank or Building Society and send a copy to us. Tell them: 1. Our Name 2. The Name(s) of the Account Holder(s) 3. Your Branch Sort Code 4. Your Bank/Building Society Account Number 5. Your Reference Number with us 6. The amount of the payment (if you know)*

TERMS & CONDITIONS



1. Membership Application

Applying for membership implies acceptance of these terms and conditions.

- i) Each person applying to become a member of the Spa shall complete the standard application form and pay the joining fee in force at that time.*
- ii) Prospective members must complete the health screening questionnaire and have their photo taken for Spa entry system.*
- iii) Bowood reserves the right and absolute discretion to decline any application of membership without giving any reason for so doing and in such a case any joining fee or subscription paid in advance will be refunded.*
- iv) Prospective members maybe required to have an interview.*

2. Membership Payment

- i) Payment by direct debit. Annual payment can also be made by cash, cheque or credit card; however payment by these methods is subject to £25 administration fee. If the direct debit fails, the Spa reserves the right to request immediate payment by cheque, cash or credit card for all outstanding fees and to levy the £25 non-direct debit fee in addition. In such cases, the direct debit facility will be with drawn.*
- ii) Joining Fee – This is non-refundable.*
- iii) Annual Direct Debit – By electing to pay a subscription by annual direct debit a member qualifies for a 15% discount off the monthly subscription rate.*
- iv) Monthly Direct Debit – By electing to pay a subscription by monthly direct debit, a member is required to commit to a contractual agreement of a minimum of 6 months.*
- v) Joint Membership - Both members must reside at the same home address and direct debit payments must be collected from the same bank account.*
- vi) Single weekday/off peak membership permits use of the Spa, Monday to Friday from 9am until 5pm*

3. Structure & Policy

- i) The Proprietor of Bowood Hotel, Spa and Golf Resort is the Marquis of Lansdowne.*
- ii) Management: comprises of the Proprietor and General Manager, who meet as and when necessary to decide the affairs of the Spa; may add to, repeal and amend the terms and conditions as may be necessary for the efficient and harmonious running of the Spa; shall have the sole authority for the interpretation of all Spa rules; reserves the right to suspend or expel any person if they abuse the rules or display inappropriate behaviour.*
- iii) The Spa is open only to members, residents of Bowood Hotel, Spa & Golf Resort and other persons at Bowood's discretion.*
- iv) Membership of the Spa also includes free entry to Bowood House, Grounds and Rhododendron Walks during the season on presentation of membership card (member only). Excludes special events.*
- v) The Spa shall be open at such hours as the management determines.*
- vi) All members must present their Spa ID card and register at the Spa reception prior to using the facilities.*
- vii) The member's card remains the property of Bowood Hotel, Spa & Golf Resort. Members must report the loss of a membership card to the Spa. There is a charge of £5 to replace a lost, stolen or damaged card.*
- viii) Management may close the Spa to meet prevailing circumstances but will always try to give sufficient notice of its intentions.*
- ix) Anyone wishing to file a complaint about any aspect of running the Spa must do so in writing to the General Manager.*
- x) No person is permitted to bring food or drink into the premises.*
- xi) Whilst lockers are available, members, residents and their guests are advised not to leave money or valuables in the Spa. Bowood does not accept liability for the loss, theft or damage for such items.*
- xii) Bowood, its agents or servants shall not be held responsible for any claims for loss or damage to property or for any injuries sustained by those visiting the premises.*
- xiii) Membership does not infer the right to use Bowood Hotel, Spa & Golf Resort for non-Spa activities such as walking, jogging or cycling except as permitted on acknowledged public footpaths.*
- xiv) Dogs are not permitted in the Spa or associated environs.*
- Xv) The use of mobile telephones within in the Spa is strictly prohibited.*
- Xvi) Members receive 4 complimentary guest passes per membership year.*

TERMS & CONDITIONS



4. Children

i) Children under the age of 14 must be accompanied by a responsible adult at all times when In the Spa.

ii) The following minimum ages apply in the Spa:

Gym - 16 years

Rock Sauna and Crystal Steam Rooms - 16 years

Spa Pool - 5 years

iii) Children's access times to the pool are as follows:

3.45pm – 5.00pm Monday to Friday

8.30am – 10.00am Saturday & Sunday

We respectfully request that all children vacate the Spa within 15 minutes to allow a return to tranquility for our members

5. Health & Safety

i) Specific instructions for use of all leisure facilities are posted on the Spa notice-board. These must be strictly adhered to and Bowood accepts no liability for members' failure to observe these instructions and accordingly use of these facilities will be solely at the risk of members.

ii) The Spa must be vacated when requested by management or on the sound of the fire alarms. All members must read and familiarise themselves with the health and safety rules as displayed on the Spa notice-board.

iii) All persons who use the Spa do so on the express basis that the use is at their own risk.

iv) It is recommended that members seek medical advice before undertaking any exercise in the Spa.

v) Bowood accepts no liability for any illness, injury, over-exertion, precipitation or aggravation of a medical condition caused by use of the Spa by members, guests or hotel residents.

vi) Bowood reserves the right to approach any member who appears to be causing a disturbance to other users of the Spa, or appears to be under the influence of alcohol or drugs, and requires such person to leave the Spa area.

vii) Nothing in these terms and conditions of the Spa shall limit or exclude Bowood's liability to members or guests for death or personal injury caused by Bowood's proven negligence.

6. Membership Resignation, Renewal, Termination

i) Annual membership is automatically renewed on 1st April each year. No refunds of paid annual memberships will be made should a member choose to resign.

ii) Any member who wishes to resign must notify the Membership Co-ordinator in writing by letter or email by giving not less than 3 full calendar months written notice in advance.

iii) Lapsed members may reinstate membership within 12 months of resignation without payment of a joining fee. After 12 months from resignation a full joining fee will be required.

iv) Renewing membership implies acceptance of these terms and conditions.

v) Membership is not transferrable.

vi) Bowood may terminate the membership, without liability to the member at any time, for any reason.

vii) Membership continues indefinitely unless notice of termination is received: – Membership is for a minimum of 6 months.

Please keep for your records.